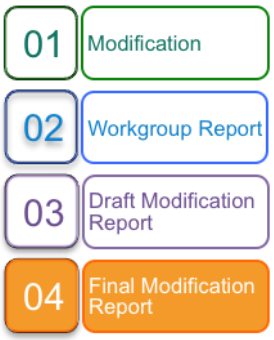
IGT | UNC

Final Modification Report	At what stage is this document in the process?

IGT183:

Maintenance criteria for Emergency Contact data held in Central Systems



Purpose of Modification: IGT UNC Part I 1.15 a) outlines that the Central Data Services Provider (CDSP) has an Agency Function to maintain a record of Pipeline User emergency contact details. The CDSP also maintains a record of Consumer emergency contact details as per IGT UNC Part I 8.0 & 9.0. This Modification has been raised to outline the parameters in which Consumer emergency contact details are maintained and under what circumstances Consumer emergency contact details provided for Larger Supply Points below the Annual Quantity (AQ) threshold (see IGT UNC Part I 8.0 and 9.0) should be recorded and retained.

	The Panel considered this Final Modification Report (FMR) on 23rd October 2026. The Panel has unanimously determined that this Self-Governance Modification Proposal **should** be implemented.
	High Impact: None
	Medium Impact: Shippers, Independent Gas Transporters (IGTs)
	Low Impact: None
	Priority Category: Standard

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Contents

1	Summary	3
2	Governance	4
3	Why Change?	5
4	Code Specific Matters	6
5	Solution	7
6	Impacts & Other Considerations	10
7	Relevant Objectives	13
8	Implementation	14
9	Legal Text	15
10	Consultation	16
11	Determinations	18

Any questions?

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Timeline

Modification timetable:

Date raised	21st May 2026
New Modification to be considered by Panel	29th May 2026
First Workgroup Meeting	11th June 2026
Workgroup Report to be presented to Panel	28th August 2026
Draft Modification Report issued for consultation	1st September 2026
Consultation Close-out for representations	22nd September 2026
Final Modification Report available for Panel	16th October 2026
Modification Panel decision	23rd October 2026
Implementation Date	To align with UNC0926S

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1 Summary

What

The CDSP currently maintains a record of Consumer emergency contact details on behalf of the Pipeline Operator. On receipt of this data from the Pipeline User, the CDSP provides these to the Pipeline Operator for use in the event of a Gas Emergency. (Please see IGT UNC Part I 8.0 & 9.0).

The Pipeline User (Shipper) is obligated to provide Consumer emergency contact details for Large Firm Supply Points to the relevant Pipeline Operator (IGT UNC Part I 8.0). In practice this obligation is fulfilled via Central Systems.

IGT UNC Part I 8.0 outlines that Consumer emergency contact details are mandatory for all 'Large Firm Supply Points'. (A Large Firm Supply Point has an AQ of ≥732,000kWh, see IGT UNC Part I 1.3).

Although IGT UNC confirms that Consumer emergency contact details are mandatory for Supply Points with an AQ ≥732,000kWhs, the high-level criteria and treatment associated with providing, recording and maintaining emergency contact details is not stipulated.

This Modification seeks to provide this clarity, particularly around treatment of non-mandated Consumer emergency contact details where the AQ threshold is not met.

Please note that National Transmission System (NTS) Supply Points are within scope of this Modification as they typically have an AQ above the Large Firm Supply Point AQ threshold. It should be noted that IGT176[1] will introduce the concept of NTS Supply Points into IGT UNC. The anticipated implementation date for IGT176 is August 2026.

The CDSP also maintains a record of Consumer emergency contact details for Interruptible Supply Points. This Modification is seeking to amalgamate IGT UNC Part I 8.0 and 9.0 to reflect that there is no differentiation between the treatment of Large Firm Supply Point & Interruptible Supply Point contacts. This means that any Consumer emergency contact criteria which will apply to Large Firm Supply Points would also apply to Interruptible Supply Points unless explicitly stated otherwise.

There will also be a housekeeping change to IGT UNC 8.3 b) to reflect the rolling AQ process introduced post-Nexus.

Please note that an equivalent Modification UNC 0926S has been raised and is progressing at UNC Distribution Workgroup with almost identical Business Rules apart from the UNC Code references. There are a couple of minor differences in the Business Rules as UNC and IGT UNC sections on Consumer emergency contacts are not exactly the same. By raising an IGT UNC Modification, the intention is to ensure alignment between the two Codes and equal and consistent treatment of Consumer emergency contact details across them.

Why

Pipeline Users can send in Consumer emergency contact data for Larger Supply Points, regardless of whether the AQ is ≥732,000kWhs or not, and UK Link currently records and maintains this data. Both UNC and IGT UNC are silent to what should happen to Consumer emergency contact data for Larger

1 IGT176 – Changes to IGT UNC to enable UNC0887 'Facilitating Bi-Directional Connections Between IGT Pipelines and the NTS'

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Supply Points (AQ ≥73,200kWhs) that do not meet the minimum AQ requirement of a Large Firm Supply Point.

The Modification proposes that providing clarity to the criteria and treatment of Consumer emergency contact data will have a positive impact on the quality of the data The Proposer is seeking to clarify when Consumer emergency contact details for Larger Supply Points will be recorded and maintained on UK Link, and to further clarify when historic Consumer emergency contact details may be retained in UK Link for extended periods of time if the Pipeline User does not send in new updated data.

The treatment and maintenance of Consumer emergency contacts for Interruptible Supply Points should also be considered as part of this Modification to ensure consistent handling of Consumer emergency contact details.

How

IGT UNC Part I 1.15 should be amended to clarify that as part of their Agency Function, the CDSP maintains Consumer as well as Pipeline User emergency contact details.

IGT UNC Part I 8.0 should be amended to outline the criteria in which the CDSP can record and maintain Consumer emergency contact details, particularly for Larger Supply Points which do not meet the classification of a Large Firm Supply Point.

IGT UNC Part I 8.0 and 9.0 should be combined as much as possible to ensure consistent handling of Consumer emergency contact details. Any specific exceptions to this will be called out in the Business Rules in Section 5.0 of this document.

2 Governance

Proposer justification for Self-Governance procedures

The Modification is suitable for Self-Governance as it is unlikely to have a material effect on “competition in the shipping, transportation or supply of gas conveyed through pipes or any commercial activities connected with the shipping, transportation or supply of gas conveyed through pipes.”

Prioritisation Criteria

Prioritisation Criteria	High Impact
Strongly aligns with the Strategic Direction Statement The Modification strongly supports key government energy policy actions that require immediate progress and aligns with SDS priorities under the Act Now category.	No
Complexity The Modification is highly complex, with a fast-approaching deadline, significant implementation challenges, and a requirement for extensive stakeholder engagement.	No
Importance The Modification addresses a high-risk or critical issue, making timely action important for stakeholders as it is anticipated to deliver substantial benefits and value.	No

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Priority Category	Standard

Proposer justification for Priority Category

The intent of this Modification is to be provide clarity and transparency on how Consumer emergency contact data is maintained within Central Systems. It does not strongly align with the Strategic Direction Statement or have a fast-approaching deadline that must be met. Although important, as it clarifies the retention and maintenance of emergency contact data on Central Systems, it is not a high-risk or critical issue. As a result, a Priority Category of Standard seems appropriate.

Proposer requested next steps

This Modification should:

- be considered a non-material change and subject to Self-Governance.
- be assessed by a Workgroup.

Workgroup discussions and conclusions (August 2026)

The Workgroup considered the Proposer's rationale with regards to governance procedures.

The Workgroup unanimously agreed that the IGT183 meets the criteria for Self-Governance and Standard Priority category and that Modification should be progressed as such.

Panel discussions (August 2026)

The Panel considered the views expressed by the Proposer and the Workgroup with regards to governance procedures and unanimously agreed that IGT183 meets the criteria for Self-Governance and Standard Priority category and should continue to be progressed as such.

Panel discussions and conclusions (October 2026)

The Panel considered the views expressed by the Proposer, Workgroup and consultation respondents with regards to governance procedures and unanimously agreed that IGT183 continues to meet the criteria for Self-Governance and Standard Priority category and should be progressed as such.

3 Why Change?

The CDSP currently maintains a record of Consumer emergency contact details on behalf of the Pipeline Operator. On receipt of this data from the Pipeline User, the CDSP provides these to the Pipeline Operator for use in the event of a Gas Emergency. (Please see IGT UNC Part I 8.0 and 9.0)

The Pipeline User (Shipper) is obligated to provide Consumer emergency contact details for Large Firm Supply Points and for Interruptible Supply Points to the relevant Pipeline Operator (IGT UNC Part I 8.0 and 9.0).

IGT UNC Part I 8.0 outlines that Consumer emergency contact details are mandatory for all 'Large Firm Supply Points'. (A Large Firm Supply Point has an AQ of ≥732,000kWh, see IGT UNC Part I 1.3).

Although IGT UNC confirms that Consumer emergency contact details are mandatory for Supply Points with an AQ ≥732,000kWhs, the high-level criteria and treatment associated with providing, recording and maintaining Consumer emergency contact details is not stipulated.

In practice, the CDSP can receive Consumer emergency contact details from Pipeline Users for Larger Supply Points (AQ ≥73,200kWhs) which do not meet the definition of a Large Firm Supply Point. In

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addition, when a Supply Point ceases to meet the AQ threshold of ≥732,000kWh, the CDSP will maintain the previously provided Consumer emergency contact details on UK Link as there is currently no requirement to remove these and operationally it was accepted that it was pragmatic to retain these in case a Supply Point regularly crosses this AQ threshold.

This Modification is seeking to clarify the criteria and treatment of recording and maintaining Consumer emergency contact details. This includes:

- where a Larger Supply Point ceases to meet the criteria of a Large Firm Supply Point;
- where a Larger Supply Point does not qualify as a Large Firm Supply Point on the date Consumer emergency contact details are received;
- where a Larger Supply Point has a Change of Supply Point event and Consumer emergency contact details are held in UK Link;
- an approach for Consumer emergency contact details which have been held in UK Link for a specific period of time;
- ensuring consistent treatment of Consumer emergency contacts for Large Firm Supply Points & Interruptible Supply Points. This includes:
    - max number of contacts for both Supply Point types to be 5 rather than 4;
    - Large Firm Supply Point Consumer emergency contact arrangements to apply to Interruptible Supply Point Consumer emergency contacts;
    - specific carve outs for Large Firm Supply Point Consumer emergency contacts & Interruptible Supply Point Consumer emergency contacts where required;
    - remove requirement for fax emergency contact details for both Supply Point types & replace with email.

Please note that NTS Supply Points are within scope of this Modification as they typically have an AQ above the Large Firm Supply Point AQ threshold.

Please note that an equivalent Modification UNC 0926S has been raised and is progressing at Distribution Workgroup with almost identical Business Rules apart from the UNC Code references. (There are a couple of minor differences in the Business Rules as UNC & IGT UNC sections on Consumer emergency contacts are not exactly the same). By raising an IGT UNC Modification, the intention is to ensure alignment between the two Codes and equal and consistent treatment of Consumer emergency contact details across Codes.

4 Code Specific Matters

Reference documents

IGT UNC Part I Clauses: 1.15 a), 8.0 and 9.0.

UNC TPD Q Clauses 1.14.1, 2.3 and 2.4

Knowledge/skills

Large Firm Supply Points, Interruptible Supply Points and Emergency Contacts

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5 Solution

Business Rule 1:

BR1: In the case of Central Switching Service (CSS) Supply Points if there is a Change of Supply Point event, for a Supply Point that meets the criteria to provide Consumer emergency contact details, where the Proposing Pipeline User (Shipper) has not provided emergency contact details, the existing details for that Supply Point will continue to be maintained within UK Link and available to the relevant Pipeline Operator.

- **Note 1:** For the avoidance of doubt in the case of BR1, the Consumer emergency contact details provided by the previous Pipeline User will not be available to the Incoming Pipeline User. The Incoming Pipeline User will be prompted to provide new Consumer emergency contact details for the Supply Point.
- **Note 2:** IGT UNC Part CI 2.2 points across to Annex G-1. As part of UNC 0926S, Annex G-1 Table C, Group C – Consumer/Premises Details row 5 will be updated to clarify that the 'default data item' will be applied if the Supply Point meets the criteria of a Large Firm Supply Point or Interruptible Supply at Change of Supply Point event effective date. This only applies to CSS Supply Points. In layman's terms this means the previous Pipeline User's Consumer emergency contact details will be available to the Pipeline Operator if the Supply Point meets the definition of a Large Firm Supply Point or Interruptible Supply Point on the date the Supply Point changes ownership.

Business Rule 2:

BR2: The CDSP has permission to retain Consumer emergency contacts details in Central Systems as long as the mandatory criteria for Consumer emergency contact details are met, ie. Supply Point is a Large Firm Supply Point or an Interruptible Supply Point. The CDSP is also permitted to retain Consumer emergency contact details when the mandatory criteria is **not** met in two specific circumstances see BR2a & BR2b:

BR2a: For a Larger Supply Point that is not a Large Firm Supply Point or Interruptible Supply Point at the point that Consumer emergency contact details are provided, where a Pipeline User expects the Supply Point will become a Large Firm Supply Point or Interruptible Supply Point, they can provide Consumer emergency contact details to be held within UK Link.

By submitting this data when the mandatory criteria is not met, the Pipeline User warrants that the Larger Supply Point is expected to become a Large Firm Supply Point or Interruptible Supply Point within 12 months of submission of Consumer emergency contact data to Central Systems.

i. If the Supply Point does not become an Interruptible Supply Point **or** move above the Large Firm Supply Point AQ threshold within a 12-month period of providing the Consumer emergency contact details, then the Consumer emergency contact details will be deleted as soon as practicable from UK Link by the CDSP;

For the avoidance of doubt, the process by which Consumer emergency contact details are deleted from UK Link once the 12-month period has elapsed will be determined during the DSC Change process.

For the avoidance of doubt if a Change of Supply Point event occurs when neither the Interruptible or Large Firm Supply Point criteria applies, then BR1 would apply.

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For the avoidance of doubt, Consumer emergency contact details are only accepted into UK Link for Larger Supply Points (AQ >73,200kWhs).

BR2b: If Consumer emergency contact details are held for a Large Firm Supply Point or Interruptible Supply Point and that Supply Point ceases to be a Large Firm Supply Point or an Interruptible Supply Point for contiguous 12-month period, then the Consumer emergency contact details shall be retained by the CDSP for that 12-month period. (Subject to BR1). Once the 12-month period elapses, the Consumer emergency contact details shall be deleted by the CDSP from UK Link as soon as practicable.

For the avoidance of doubt, the process by which Consumer emergency contact details are deleted from UK Link once the 12-month period has elapsed will be determined during the DSC Change process. For the avoidance of doubt, the CDSP will notify the relevant Pipeline User if Consumer emergency contact details are deleted from UK Link because the Supply Point does not meet the criteria and treatment of recording and maintaining Consumer emergency contact details.

Note 1

(Relates to Business Rule 1 & 2)

If the Consumer emergency contact details for a Large Firm Supply Point or an Interruptible Supply Point have been present against the Supply Point for >36 months, the Pipeline User of the Supply Point will be asked to check if the Consumer emergency contact details held within UK Link are still valid. Where they are not, the User will be responsible for updating UK Link with the correct Consumer emergency contact details. (Subject to BR1).

i) For the avoidance of doubt where a Pipeline User receives a notification to check Consumer emergency contact details, if no updates are received to UK Link, the CDSP will retain the Consumer emergency contact details against the Supply Point and the original effective date shall be maintained.

ii) It is expected that a new DSC Service Line will be added for this activity. The service line will stipulate the frequency of this reporting service rather than Code. Current expectation is that this will be an annual service in advance of the winter period.

Note 2:

Please note that NTS Supply Points are within scope of this Modification as they typically have an AQ above the Large Firm Supply Point AQ threshold. (NTS Supply Points will be introduced as a concept within IGT UNC when IGT 176 is implemented. Implementation is anticipated in August 2026).

Business Rule 3:

BR3: IGT UNC Part I 9.0 outlines the criteria for recording and maintaining Consumer emergency contacts for Interruptible Supply Points. Clause 9.0 should be deleted and Part I 8.0 (Large Firm Supply Points Consumer emergency contacts) amended to incorporate Interruptible Supply Point Consumer emergency contacts. This will ensure consistent treatment regardless of Supply Point type.

BR3a: IGT UNC Part I 9.1 a) refers to Registered Office details which are used as part of an Interruptible Supply Point bid. This reference is to be deleted from Part I as it does not relate to Consumer emergency contacts and reinserted into IGT UNC Part CIII Interruptible Supply Points;

IGT UNC Part I 8.1 a) refers to Registered Office details for Large Firm Supply Point Consumer emergency contact details. These details are not required for Consumer emergency contact details. This reference shall be deleted from IGT UNC in its entirety.

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BR3b: IGT UNC 8.1 d) must be amended to apply to **both** Supply Point types. All Large Firm Supply Points & Interruptible Supply Points should have email provided regardless of AQ. IGT UNC 9.1 d) would be a duplication and should be deleted.

For the avoidance of doubt, Modification 0864/IGT 174 is anticipated to go live as part of DSC Change June 2026 release. The legal text for this Modification will amend the existing IGT UNC Part I 8.1 d) & 9.1 d) by removing the obligation for fax numbers and replace with an obligation to provide email addresses regardless of the AQ of the Supply Point. BR3b assumes that Modification 0864S/IGT 174 has already been implemented.

BR3c: Interruptible Supply Point Consumer emergency contact arrangements to be maintained consistently with those of Large Firm Supply Point Consumer emergency contact arrangements. This means:

a. IGT UNC Part I 9.1 b) and c) are already covered by Part I 8.1 b) and c). Remove IGT UNC Part I 9.1 b) and c) and amend Part I 8.1 b) and c) to apply to **both** Supply Point types.

b. IGT UNC Part I 9.3 and 9.4 are already covered by Part I 8.3 a) and 8.4 respectively. Remove IGT UNC Part I 9.3 and 9.4 and amend Part I 8.3 a) and 8.4 to apply to **both** Supply Point types.

BR3d: The number of Interruptible Supply Point Consumer emergency contacts shall align with the required number of Consumer emergency contacts for Large Firm Supply Points. This means:

i. IGT UNC Part I 9.2 a) and b) shall be replaced by Part I 8.2 a) and b) and Part I 8.2 a) and b) shall be amended to apply for **both** Supply Point types.

For the avoidance of doubt, the maximum number of Consumer emergency contacts for both Supply Point types shall be 5.

BR3e: UNC 0926S legal text* states that CSEPs can be both Interruptible Supply Points & Large Firm Supply Points and therefore qualify for mandatory Consumer emergency contact details. There is no equivalent clause within IGT UNC Part I. This must be introduced as part of this change.

***** See UNC 0926S legal text Section Q Clause 2.3.9.

Business Rule 4:

BR4: Clause IGT UNC Part I 8.3 b) should be amended to remove the end of the sub-clause which states: “and in any event not later than 30th September in that Gas Year.” Post Nexus, AQs can now change at any point during the Gas Year, so this has ceased to be relevant.

BR4a: Clause IGT UNC Part I 8.3 b) should be amended to make it clear that a Pipeline User must comply with Part I Clause 8.1 when a Supply Point becomes designated as Interruptible.

Note 1: Large Firm Supply Points are already explicitly called out under the existing UNC Part I 8.3b so no addition for Large Firm Supply Points is required.

Business Rule 5: IGT UNC Part I 1.15 a) to be amended to clarify that the CDSP’s agency function to support Part I is to continue to maintain a record of ‘Pipeline User emergency contact’ (1.15 a)) details but also to maintain a record of Consumer emergency contacts on behalf of the Pipeline Operators.

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Workgroup discussions and conclusions (August 2026)

The Workgroup were provided with an overview of the solution and the BRs set out above and were also given an overview of the updates to the Proposal Form (v3.0 specifically).

The CDSP reminded the Workgroup why this Modification was raised, noting that it was to ensure that there was consistency between the UNC and IGT UNC with regards to how Consumer Emergency Contact details are reflected in Code.

They added that the CDSP would like to be transparent and clear on how this data is managed in Central Systems and is partly why UNC0926 was raised to begin with, referencing BR2 specifically.

The Workgroup were supportive of this objective and the BRs as set out in the solution above.

Panel discussions (August 2026)

The Panel considered the solution and BRs as set out above, as well as views expressed by the Proposer and the Workgroup.

The Panel had no questions or concerns and unanimously agreed that there was no further work required by the Workgroup.

Panel discussions and conclusions (October 2026)

The Panel considered the solution and BRs as set out above, as well as views expressed by the Proposer, Workgroup and consultation respondents.

The Panel had no questions or concerns and unanimously agreed that there were no new issues raised and no work required by the Workgroup.

6 Impacts & Other Considerations

Does this Modification impact a Significant Code Review (SCR) or other significant industry change projects, if so, how?

None.

Workgroup discsusions and conclusions (August 2026)

The Workgroup considered whether this Modification will have an impact on any SCRs or other significant industry change projects and unanimously agreed that there would be no impact.

Consumer impacts

What is the current consumer experience?

Although IGT UNC Part I 8.0 and 9.0 confirm that Consumer emergency contact details are mandatory for Supply Points with an AQ ≥732,000kWhs and Interruptible Supply Points, the high-level criteria and treatment associated with providing, recording and maintaining Consumer emergency contact details is not stipulated in code.

This Modification also seeks to qualify when Consumer emergency contact details – for Larger Supply Points which do not meet the definition of a Large Firm Supply Point or Interruptible Supply Point – should be recorded and maintained in UK Link. It also seeks to qualify when the CDSP should issue a prompt to the Pipeline User to reverify their details.

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The Modification intends to provide a consistent approach to managing Consumer emergency contact data for both Large Firm Supply Points and Interruptible Supply Points, ensuring that these contacts are maintained in the same way regardless of Supply Point type.

Greater transparency to Pipeline Users and Pipeline Operators on how this data is maintained will be highly beneficial to all parties.

What would the new consumer experience be?

The periodic data cleanse proposed by this Modification would prevent retention of historic/out of-date data and trigger the Pipeline User to send in new Consumer emergency contact details once a Supply Point becomes a Large Firm Supply Point or Interruptible Supply Point again.

Up to date contacts and improved data quality would allow Pipeline Operators, and Consumers, to act swiftly in the event of a gas emergency, enabling the Gas Industry to meet its safety obligations. In addition, provision of up-to-date contacts should reduce frustration on the part of historic Consumers being wrongly contacted.

Impact of the change on Consumer Benefit Areas

Area	Identified Impact
Improved safety and reliability	Positive
Lower bills than would otherwise be the case	None
Reduced environmental damage	None
Improved quality of service	Positive
Benefits for society as a whole	None

Workgroup discsusions and conclusions (August 2026)

The Workgroup considered impacts and benefits to Consumers.

The CDSP reiterated the consumer benefits at set out within the Workgroup Report and advised that, with regards to end consumer benefits specifically, by refining how this data is retained and not holding onto it, the data remains fresh and individuals who need to be contacted in the event of an emergency are correct.

They added further that if data is mandatory in future, it will be up to the Shipper to keep the data updated. However, where data is mandatory, the CDSP will reach out to Shippers when the data has not been updated after a three-year period to prompt a review and update of the data stored.

The Workgroup were supportive of the views set out above by the Proposer.

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Cross-Code impacts

Please note that an equivalent Modification (UNC 0926S) has been raised and is progressing at UNC Distribution Workgroup with almost identical Business Rules apart from the UNC Code references. There are a couple of minor differences in the Business Rules as UNC and IGT UNC sections on Consumer emergency contacts are not exactly the same. By raising an IGT UNC Modification, the intention is to ensure alignment between the two Codes and equal and consistent treatment of Consumer emergency contact details across them.

UNC	☒
REC	☐
Other	☐
None	☐

Workgroup discsusions and conclusions (August 2026)

The Workgroup considered whether this Modification will have an impact on any other industry Codes and unanimously agreed that there would be no impact.

Environmental impacts

None

Workgroup discsusions and conclusions (August 2026)

The Workgroup considered whether there were any environmental impacts associated with this Modification and unanimously agreed that there were none anticipated.

Panel discussions and conclusions

August 2026

The Panel reviewed the benefits and impacts identified by the Proposer and the Workgroup and had no comments or questions. The Panel agreed that the views expressed above were accurate and reflective.

October 2026

The Panel reviewed the benefits and impacts identified by the Proposer and the Workgroup keeping responses to the consultation in mind. The Panel and had no comments or questions. The Panel agreed that the views expressed above remain accurate and reflective.

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7 Relevant Objectives

Impact of the Modification on the Relevant Objectives:

Relevant Objective	Identified impact
(A) Efficient and economic operation of the pipe-line system	None
(B) Co-ordinated, efficient and economic operation of (i) the combined pipe-line system; and/or (ii) the pipe-line system of one or more other relevant gas transporters	None
(C) Efficient discharge of the licensee's obligations	None
(D) Securing of effective competition: (i) between relevant shippers; (ii) between relevant suppliers; and/or (iii) between DN operators (who have entered into transportation agreements with other relevant gas transporters) and relevant shippers	None
(E) Provision of reasonable economic incentives for relevant suppliers to secure that the domestic customer supply security standards… are satisfied as respects the availability of gas to their domestic customers	None
(F) Promotion of efficiency in the implementation and administration of the Code	Positive
(G) Compliance with the Regulation and any relevant legally binding decisions of the European Commission and/or the Agency for the Cooperation of Energy Regulators	None

Proposer's views against Objectives

In IGT UNC Part I there are Code obligations placed on the Pipeline User for Large Firm Supply Points (8.0) and Interruptible Supply Points (9.0) to provide Consumer emergency contact data.

This Modification seeks to add clarity within the IGT UNC on how Consumer emergency contact details should be recorded and maintained, this will promote efficiencies for these obligations. Furthermore, by ensuring that Consumer emergency contacts for Interruptible Supply Points and Large Firm Supply Points are maintained as per the same criteria, we will ensure consistency regardless of Supply Point type.

Raising an IGT equivalent Modification to UNC 0926S also ensures consistent treatment of Consumer emergency contact data across the IGT UNC and the UNC.

Workgroup discussions and conclusions (August 2026)

The Workgroup considered the Proposer's rationale against the Relevant Objectives and unanimously agreed that IGT183 will have a positive impact against Objective (F) for the reasons set out by the Proposer above.

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Panel discussions and conclusions

August 2026

The Panel considered the views expressed by the Proposer and the Workgroup and unanimously agreed that IGT183 will have a positive impact against Objective (F) for the reasons set out above.

October 2026

The Panel considered the views expressed by the Proposer, Workgroup and consultation respondents. The Panel unanimously agreed that IGT183 will have a positive impact against Objective (F) for the reasons set out above.

8 Implementation

Proposed implementation approach

As this Modification is being progressed as a Self-Governance Modification Proposal, it can be implemented as early as 1 Working Day following the closure of the 15 Working Day Self-Governance Appeal Window, should no Appeal be received.

As there are system impacts associated with related UNC Modification 0926S, the system changes will need to be worked on and assessed as part of the DSC Change Process. As a result, it is proposed that this Modification should be implemented on the same date as UNC0926S and related XRN6079.

Central System Impacts

Whilst this Modification is not expected to have a direct impact on Central Systems, should it not be implemented, the costs associated with UNC0926S and XRN6079 may increase as the IGT elements of the system solution will need to be removed. Information on the costs associated with UNC0926S can be found here.

Workgroup discussions and conclusions (August 2026)

The Code Administrator provided an overview of the suggested implementation approach, which at the time of consideration, only include the *1 Working Day following the closer of the Appeal Window* approach. The Code Administrator confirmed that they could accommodate an extraordinary release should this Modification be implemented as quick as that.

The CDSP added that while this Modification will not have any impacts on systems, if IGT183 were to be rejected, the costs associated with XRN6079 would increase to carve the IGT related elements out. The Workgroup noted this and considered that should IGTs wish to put the IGT related elements back in at a later date, the costs may be higher than if they had been included under UNC0926S. The Workgroup asked for this to be noted in the Workgroup Report.

The Workgroup considered the approach noted by the Code Administrator and unanimously agreed that this Modification could be implemented in such a timescale.

Following the Workgroup meeting, a question was raised by the IGT UNC Code Administrator at the August UNC Panel meeting during the UNC0926S discussions. They referenced the system changes and some wording on the XRN webpage that stated, *"Implementation is expected to occur from UNC0926S implementation effective date".* They added that the UNC0926 report stated that the UNC Modification could be implemented 16 days following approval. They asked for clarification as to whether the CSDP was happy for the Modification to dictate the implementation date or if the 16-day approach was simply noted as a possibility. They questioned whether this was an achievable date and if CDSP would set the

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implementation date. They added that, with regards to IGT183, the IGT UNC Workgroup moved forward with the assumption that in this instance, the 16 days would be take forward.

The CDSP clarified that the 16 days was only noted to acknowledge the possibility that the Self-Governance Modification Proposal could be implemented as such. However, they did not feel this would be achievable as the system changes still have to move through the DSC Change Process.

The Code Administrator has since updated the Implementation Date section above to reflect this and proposed that while both Modifications can be implemented 16 days following approval, the CDSP will be assessing and progressing system changes under the DSC Change Process as per usual and an implementation date will be notified once agreed and instead proposes that this Modification be implemented on the same date as UNC0926 and related XRN6079.

Panel discussions and conclusions

August 2026

The Panel were provided with an overview of the proposed implementation approach and were given an update on the conversations had after the Workgroup considered the Modification and agreed the content of the Workgroup Report in August.

The Panel noted the update and the Code Administrator's suggestion that the implementation date be aligned specifically with the UNC0926S and XRN6079 implementation dates. They were advised that this will ensure that IGT183 is tied to related changes rather than possible implementation windows. The Code Administrator also confirmed that an update would be provided to the Workgroup in September, in line with the industry consultation, to ensure full transparency.

The Panel unanimously agreed with the suggested implementation approach and that IGT183 should be implemented on the same date as UNC0926S and XRN6079.

September 2026

The Panel considered responses to the consultation and unanimously agreed that IGT183 should be implemented on the same date as UNC0926S and XRN6079.

9 Legal Text

Draft legal text

The draft legal text for this Modification can be found on the IGT183 webpage.

Workgroup discussions and conclusions (August 2026)

The Code Administrator and Proposer took the Workgroup through the proposed legal text changes and provided information on the approach to the legal text and highlighted where changes linked back to the BRs.

The Workgroup considered the legal text and had no concerns or questions. The Workgroup unanimously agreed that the legal text delivered the intent of the Modification.

Panel discussions and conclusions

August 2026

The Panel reviewed the legal text. A member suggested that a minor amendment be made to ensure the term "Consumer" was capitalised in all instances, noting that this is a Code defined term, but the Code is not consistent in capitalising it when used. Other Panel members agreed with this view.

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The Code Administrator confirmed that the legal text would be updated to reflect the change.

The Panel unanimously agreed with updates to legal text and that the legal text delivered the intent of the solution.

October 2026

The Panel considered responses to the consultation and unanimously agreed that the legal text delivered the intent of the solution.

10 Consultation

Panel invited representations from interested parties by 22nd September 2026. The summaries in the following table are provided for reference on a reasonable endeavour's basis only. We recommend that all representations are read in full when considering this Report. Representations are published alongside this Final Modification Report.

Representations were received from the following parties:

Organisation	Response	Relevant Objectives	Key Points
BUUK	Support	(F) - positive	• Supports implementation as IGT183. • Agrees IGT183 is a Self-Governance Modification Proposal. • No new issues raised. • No impacts or costs. • Supports implementation approach. • Legal text delivers intent of the Modification.
Indigo	Support	(F) - positive	• Supports implementation as IGT183. • Agrees IGT183 is a Self-Governance Modification Proposal. • No new issues raised. • No impacts or costs. • Supports implementation approach. • Legal text delivers intent of the Modification.
NESO	Support	(F) - positive	• Supports implementation as IGT183. • Agrees IGT183 is a Self-Governance Modification Proposal. • No new issues raised. • No comments on impacts or costs • No comments on implementation approach.

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			• Legal text delivers intent of the Modification.

Summary of responses

There was a total of three responses received to the consultation; two were from IGTs and one was from NESO.

The Code Administrator recommends that all consultation responses are looked at individually. All response to the IGT183 consultation can be found here.

Governance

All respondents agree with the governance approach and that IGT183 is a Self-Governance Modification Proposal and is standard priority.

Support for implementation

All respondents (IGTs and NESO) supported the implementation of the Modification. A summary of rationale is set out below, with full details included in their individual responses:

- The Modification will create increased clarity in the IGT UNC for the maintenance of Consumer emergency contact details (recording, retention, review and deletion).
- This Modification will bring benefits to IGTs and Large Transporters with regards to accessing Consumer emergency contact details in a gas emergency. It will also improve data quality.
- This Modification will bring alignment between the IGT UNC and the UNC and apply materially consistent arrangements across both codes and its their Supply Points, reducing unnecessary differences between them, supporting a more coherent end-to-end service, promoting equal and consistent treatment of data.

Relevant Objectives

Summary of views against Objectives

Obj.	Positive	Negative	Neutral	Overall View
A	-	-	-	
B	-	-	-	
C	-	-	-	
D	-	-	-	
E	-	-	-	
F	3	-	-	Unanimous view is **positive**.
G	-	-	-	

A summary of respondent's views against the Objectives is below. We encourage readers to review all rationale provided in individual consultation responses.

- **Objective (F):**
    - *Positive:* will ensure consistent treatment of Consumer emergency contact data across the IGT UNC considering the changes being made in the UNC via UNC0926.
    - *Positive:* the Modification consolidates the treatment of Large Firm and Interruptible Supply Point emergency contacts, removes duplication, and establishes clearer criteria for when data may be recorded, retained, reviewed and deleted. Alignment with UNC0926S also supports administrative efficiency by enabling materially consistent

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treatment across IGT and non-IGT Supply Points. This should make the service easier for industry parties to understand and operate, reduce avoidable code-based variation, and support a coherent service across the wider gas market.

- *Positive:* as it clarifies how Consumer Emergency Contact details should be managed

Legal text

All respondent (IGTs and NESO) agreed that the legal text delivers the intent of the Modification. There were no comments raised.

Implementation approach

Two (IGTs) agreed with the proposed implementation approach. One respondent (IGT) noted that UNC0926S has costs associated with its implementation and referenced the Rough Order of Magnitude (ROM) provided under XRN6079. At present the costs are limited to Shippers, and Large Transporters. However, there is suggestion that given "IGTs and NGT are also impacted parties, further discussion at DSC ChMc on this split may be beneficial". Thus, there could be a cost to IGTs, but not associated with IGT183, but rather UNC0926S, which IGT183 looks to align with.

One respondent (NESO) had no comments on implementation as they are not an impacted party.

Impacts and costs

Two respondents (IGTs) indicated that there would be no direct costs associated with the implementation of this Modification and there were no additional impacts.

One respondent (NESO) had no comments on impacts or costs as they are not an impacted party.

Additional comments

One respondent (IGT) provided additional comments:

- Xoserve noted at the IGT UNC workstream on 14th May 2026, that "Interruptible Supply Points still exist as a mechanism within the framework, but none are currently contracted, and historically none have been used for IGTs." This is helpful to understand when viewing the changes, that even though Interruptible Supply Points are not in use, they are still involved in Code and also require necessary attention which IGT183 looks to address.

Panel discussions and conclusions

October 2026

The Panel considered all responses to the IGT183 consultation. They supported the responses provided to the consultation and did not have any further commentary or views. The Code Administrator also asked Panel to confirm that changes could be made to correct two typographical errors in the FMR, which were approved unanimously.

11 Determinations

Panel Determinations

The Panel considered the IGT183 FMR and unanimously agreed:

- that IGT183 does not have an impact on any SCRs or other industry projects;
- that IGT183 is a Self-Governance Modification Proposal;

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- that Impacts and costs set out in the report are accurate and appropriate, and they had nothing new to add;
- that IGT183 will have a positive impact on Objective (F);
- that IGT183 should be treated as Standard Priority;
- with the proposed implementation approach;
- that the legal text delivers the intention of the Modification.

The Panel unanimously agreed that:

- that IGT183 should be implemented

Further discussion with regards to Panel decisions can be found in the relevant sections of this FMR.

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