

Consultation Response

IGT183: Maintenance criteria for Emergency Contact data held in Central Systems

Responses invited by: 22 Sep 2026

Respondent Details
Name: Helen Gilbert
Organisation: NESO

Support Implementation	☒
Qualified Support	☐
Neutral	☐
Do Not Support	☐

Please briefly summarise the key reason(s) for your support / opposition

This Modification aims to provide clear and transparent rules for the recording, retention, review and deletion of Consumer emergency contact details held in Central Systems. This should improve data quality and help ensure that the appropriate contacts are available to Pipeline Operators in the event of a gas emergency.

NESO supports the Modification as it brings alignment between IGT UNC and the equivalent UNC Modification 0926S. Applying materially consistent arrangements across IGT and non-IGT Supply Points will reduce unnecessary differences between the Codes, support a more coherent end-to-end service, and promote equal and consistent treatment of emergency contact data regardless of the network to which a Supply Point is connected.

Self-Governance Statement

Do you agree with the Modification Panel's determination with respect to whether or not this should be a Self-Governance Modification Proposal?

NESO agrees that IGT183 is suitable for Self-Governance. The Modification clarifies and aligns existing arrangements for maintaining Consumer emergency contact data and is unlikely to have a material effect on competition in the shipping, transportation or supply of gas.

Priority Category

Do you agree with the Modification Panel's determination with respect to whether or not this Modification should have a Priority Category of Standard?

NESO agrees that a Standard Priority category is appropriate.

Please state any new or additional issues that you believe should be considered

None

Relevant Objectives

How would implementation of this Modification impact the Relevant Objectives?

NESO agrees that IGT183 has a positive impact on Relevant Objective (F), the promotion of efficiency in the implementation and administration of the Code. The Modification consolidates the treatment of Large Firm and Interruptible Supply Point emergency contacts, removes duplication, and establishes clearer criteria for when data may be recorded, retained, reviewed and deleted.

Alignment with UNC0926S also supports administrative efficiency by enabling materially consistent treatment across IGT and non-IGT Supply Points. This should make the service easier for industry parties to understand and operate, reduce avoidable code-based variation, and support a coherent service across the wider gas market.

Impacts and Costs

What development and ongoing costs would you face if this Modification was implemented?

NESO is not an impacted party to this Modification. We have no comments relating to impacts and costs.

Implementation

What lead time would you wish to see prior to this Modification being implemented, and why?

NESO is not an impacted party to this Modification. We have no comments relating to implementation timeline.

Legal Text

Are you satisfied that the legal text will deliver the intent of the Modification?

NESO are satisfied that the legal text will deliver the intent of the Solution.

Further Comments

Is there anything further you wish to be taken into account?

None

Responses should be submitted by email to IGTUNC@talan.com