

0 Impacts & Other Considerations

Presently, most (if not all) codes will have a subsection of this section of the template called **Consumer Impacts** (or similar).

It is proposed to provide more structure within this section with the addition of the following information.

As per other guidance throughout the template, it is proposed that the green, italicised text is to support template completion, and would be deleted upon publication of the modification proposal.

Consumer Impacts

What is the current consumer experience?

This is a free text answer for the Proposer and the Workgroup to populate during the development of the modification. This answer should explain:

- a) *the common end consumer's experience of the issue the modification seeks to address; and*
- c) *the experience of end consumers if this modification is not implemented.*

Where the number and/or type of impacted consumers and if any quantifiable impacts are known this should be included too.

What would the new consumer experience be?

This is a free text answer for the Proposer and the Workgroup to populate during the development of the modification. This answer should explain how the end consumer experience will change with the introduction of the modification, setting out both positives and negatives.

Impact of the change on Consumer Benefit Areas

Area	Identified Impact
<p>Improved safety and reliability</p> <p><i>Will this change mean that the energy system can operate more safely and reliably now and in the future in a way that benefits end consumers?</i></p> <p><i>This area would relate to changes which balance the system safely, securely and at optimum cost, particularly for consumers in vulnerable situations. It would also consider changes which introduce flexibility across the market to flow energy at the most efficient profile, lower operational costs and make sure GB consumers can access the cheapest sources of energy.</i></p>	Positive/Negative/None
<p>Lower bills than would otherwise be the case</p> <p><i>Will this change lower consumers' bills by controlling, reducing, and optimising spend, for example on balancing and operating the system?</i></p> <p><i>This area would relate to changes that are likely to benefit end consumers. This could include any change where it has been demonstrated that it could lower bills for end consumers.</i></p> <p><i>If possible, this section should include any quantifiable benefits.</i></p>	Positive/Negative/None

<p>Reduced environmental damage</p> <p><i>Will this proposal support:</i></p> <ul style="list-style-type: none"> • <i>new providers and technologies?</i> • <i>a move to hydrogen or lower greenhouse gases?</i> • <i>the journey toward statutory net-zero targets?</i> • <i>decarbonisation?</i> <p><i>This area would relate to changes which demonstrate innovative work to design solutions which ensure the system can operate in an environmentally sustainable way both now and in the future.</i></p>	Positive/Negative/None
<p>Improved quality of service</p> <p><i>This area would focus on demonstrating why and how the change can improve the quality of service for some or all end consumers. Improved service quality ultimately benefits the end consumer due to interactions in the value chains across the industry being more seamless, efficient and effective.</i></p>	Positive/Negative/None
<p>Benefits for society as a whole</p> <p><i>This area would relate to any other identified changes to society, such as jobs or the economy.</i></p>	Positive/Negative/None