

Metering Query Codes – AOB

1. Background

In previous iGT UNC Meetings I have raised our concerns regarding the removal of metering query codes and wish to discuss this again as AOB at the meeting on Tuesday, this short note hopefully advises a little more detail and our suggested approach.

The changes in iGT073 (SOS Query Management) – removed all the Transporter query codes which would become redundant as part of Project Nexus implementation – the issues we have is there are no mechanism to raise any MAM related queries where the iGT is also the MAM – below we have listed the query codes we believe are impacted and need to be retained and we plan to raise a UNC Modification to retain them.

2. Solution

Currently emails are sent to the majority of iGTs for queries or an online system is used, we would like to discuss the possibility of iGTs retaining these queries with webportal access or providing an email address we can issue the queries to whilst the modification is progressed (recognising these will on paper be removed as of PNID with the current approved mod). We are concerned that without group discussion and agreement, Shippers will try and raise these queries but there will be no way to resolve them. In the short term this will result in customers information not being accurate, which could impact their billing.

3. Query Codes

CMQ – Crossed meter identification and resolution as a MAM

EXQ – Meter Exchange query identification and resolution as a MAM

AMD – Amendment to the asset details as a MAM

MRR – The meter removal part would be as a MAM but correcting the transporter side would be Xoserve, this could be absorbed into query

ADD – We tell the MAMs for GT Supplies and also the GT via Xoserve, we believe the same should be done for iGTs who are also the MAM unless are using the CDSP addresses to update their MAM addresses

For clarity, we do not wish to reinstate all the removed queries, we are only interested in the ones listed above and are happy to clearly define rules for when they are used.

It is intended that we will discuss this more at the meeting before the modification is raised.

Kind Regards,

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