

## Stage 01: Modification Proposal

# iGT073

Single Service Provision

Consequential Changes to the 'Pipeline Operator Standards of Service Query Management' Ancillary Document

At what stage is this document in the process?

01 Modification Proposal

02 Workgroup Report

03 Draft Modification Report

04 Final Modification Report

The solution is to change the 'Pipeline Operator Standards of Service Query Management' Ancillary Document, having distinct sections for 'queries' Shippers are able to submit to iGTs and 'contacts' Shippers are able to submit to the Transporter Agency under Single Service Provision.

The Proposer recommends that this modification should be (delete as appropriate):



- subject to self-governance
- proceed to consultation



Medium Impact:  
Pipeline Operators, Pipeline Users

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Modification Proposal

15<sup>th</sup> January 2014

Version 1.0

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## About this document:

This modification will be presented by the proposer as short notice business to the panel on 21<sup>st</sup> January 2015.

The panel will consider the proposer's recommendation, and agree whether this modification should be subject to self-governance; and whether it should be issued for consultation or be referred to a workgroup for assessment.

### **Guidance on the use of this Template:**

*This is an iGT UNC Modification Proposal template that the Proposer is asked to complete. All parts other than the Solution (which is "owned" by the Proposer) will be refined by the workgroup process. A separate checklist is also available to help identify impacts that, if material, should be recorded in this template.*

*The iGT UNC Representative is available to help and support the drafting of any Modification Proposals, including guidance on completion of this template and the wider modification process. Contact [igt-unc@gemserv.co.uk](mailto:igt-unc@gemserv.co.uk) or 0207 090 1044.*



Any questions?

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## 1. Plain English Summary

### Is this a Self-Governance Modification?

Yes –Subject to the Ancillary Document change procedures under K43.3 and K43.4, requiring a panel majority for approval. Consequential changes are required to the ‘Pipeline Operator Standards of Service Query Management’ Ancillary Document as a result of implementing iGT UNC Modification 039 ‘Use of a Single Gas Transporter Agency for the common services and systems and processes required by the IGT UNC’.

### If so, will this be progressed as a Fast Track Modification?

No.

### Rationale for Change

As part of development of the common services and systems and processes, the Transporter Agency has now confirmed the operational ‘queries’ which will be handled on behalf of the iGTs by the Transporter Agency.

The amendments to the Ancillary Document would clearly set out how Shipper and iGT systems are expected to operate with regards to operational queries, following implementation iGT039. Shippers and iGTs require the change in order to understand how operational and invoicing queries are resolved under Single Service Provision.

### Solution

The solution is to change the ‘Pipeline Operator Standards of Service Query Management’ Ancillary Document, by creating a distinct section for those operational queries that will be facilitated by the Transporter Agency on behalf of the Pipeline Operator under Single Service Provision.

### Relevant Objectives

The proposer believes this change facilitates Objective D (Securing of effective competition) and Objective F (Promotion of efficiency in the implementation and administration of the Code) as the change would confirm the standards applicable for the resolution of queries following the implementation of iGT039.

Without this change, it would be unclear to Shippers how operational queries are facilitated on Transporter systems and the changes Shippers would need to make in order to resolve queries relating to iGT Supply Meter Point data.

### Implementation

The Ancillary Document change would become effective on the Project Nexus Go Live Date, currently 1st October 2015.

## 2. Rationale for Change

As part of the iGT UNC modification 039 and the Larger Transporter UNC modification 440, iGTs and Shippers have agreed to use a single Transporter Agency for common services and systems and processes required by the iGT UNC. During development of the above modifications, it was agreed that common processes are to include the query management.

As part of development of the common services and systems and processes, the Transporter Agency has now confirmed the operational 'queries' which will be handled on behalf of the iGTs by the Transporter Agency.

The amendments to the Ancillary Document would clearly set out how Shipper and iGT systems are expected to operate with regards to operational queries, following implementation iGT039.

Shippers and iGTs require the change in order to understand how individual systems are expected to operate following implementation iGT039. Additionally, Shippers and iGTs require the change in order to understand how operational and invoicing queries are resolved under Single Service Provision, and to make any system / operation changes that may be required, in time for the implementation of iGT039.

## 3. Solution

The solution is to change the 'Pipeline Operator Standards of Service Query Management' Ancillary Document, by creating a distinct section for those operational queries that will be facilitated by the Transporter Agency on behalf of the Pipeline Operator under Single Service Provision.

## 4. Relevant Objectives

| Impact of the modification on the Relevant Objectives:                                                                                                                                                                                                           |                   |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| Relevant Objective                                                                                                                                                                                                                                               | Identified impact |
| a) Efficient and economic operation of the pipe-line system.                                                                                                                                                                                                     | Positive          |
| b) Coordinated, efficient and economic operation of<br>(i) the combined pipe-line system, and/ or<br>(ii) the pipe-line system of one or more other relevant gas transporters.                                                                                   | Positive          |
| c) Efficient discharge of the licensee's obligations.                                                                                                                                                                                                            | None              |
| d) Securing of effective competition:<br>(i) between relevant shippers;<br>(ii) between relevant suppliers; and/or<br>(iii) between DN operators (who have entered into transportation arrangements with other relevant gas transporters) and relevant shippers. | Positive          |
| e) Provision of reasonable economic incentives for relevant suppliers to secure that the domestic customer supply security standards... are satisfied as respects the availability of gas to their domestic customers.                                           | None              |
| f) Promotion of efficiency in the implementation and administration of the Code.                                                                                                                                                                                 | None              |
| g) Compliance with the Regulation and any relevant legally binding decisions of the European Commission and/or the Agency for the Co-operation of Energy Regulators.                                                                                             | None              |

### Objective A and B (i & ii)

The proposer believes this change facilitates Objective D (Securing of effective competition) and Objective F (Promotion of efficiency in the implementation and administration of the Code, as it will confirm the standards applicable for the resolution of queries following the implementation of iGT039.

Without this change, it will be unclear to Shippers how operational queries are facilitated on Transporter systems and what changes Shippers may need to make in order to resolve queries relating to iGT Supply Meter Point data.

### Objective D

As mentioned above amendments to the Ancillary Document would clearly set out how Shipper and iGT systems are expected to operate with regards to operational queries, following implementation iGT039. Shippers and iGTs require the change in order to understand how operational and invoicing queries are resolved under Single Service Provision.

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## 5. Impacts and Costs

Costs associated to the changes required to the Ancillary Document, are likely to be included in the overall costs of developing and delivering systems, in order to achieve the industry driven change of Single Service Provision.

## 6. Likely Impact on Consumers

N/A.

## 7. Likely Impact on Environment

N/A.

## 8. Implementation

A decision on implementation should be received as soon as possible, giving as much time as feasible to Shippers and iGTs in understanding changes to current arrangements, as per implementation of iGT UNC Modification 039 'Use of a Single Gas Transporter Agency for the common services and systems and processes required by the iGT UNC '. The Ancillary Document change would become effective on the Project Nexus Go Live Date, currently 1<sup>st</sup> October 2015.

If changes are not made to the Ancillary Document in line with the implementation of iGT039, Shippers and iGTs will not have the correct information to support the resolution of 'queries' relating to data held on Transporter Agency systems.

## 9. Legal Text

Change to the 'Pipeline Operator Standards of Service Query Management' Ancillary Document

Legal text to follow

## 10.Recommendation

The Proposer invites the Panel to:

- Determine that this modification should be subject to self-governance;
- Determine that this modification should progress to Workgroup assessment.