

**iGT073: Consequential Changes to the ‘Pipeline
 Operator Standards of Service Query
 Management’ Ancillary Document
 Friday 6th February 2015 at 13.30**

31 Homer Road, Xoserve, Solihull

Attendee	Initials	Organisation
Kish Nundloll (Chair)	SL	ESP
Paul Rocke	PR	Gemserv
Steve Ladle	SL	Gemserv
Laura Cahill*	LC	SSE
Kirsty Dudley	KD	E.ON
Maria Hesketh *	MH	Scottish Power
Paul Orsler	PO	Xoserve
Kristian Pilling	KP	SSE
Kirandeep Samra	KS	npower
Dan Fittock	DF	SSE
Trevor Peacock*	TP	Fulcrum
Sue Cropper	S	British Gas
Richard Franklin	RF	Opus Energy

**Attended via teleconference.*

1. Welcome and Apologies for Absence

KN welcomed attendees to the ad-hoc meeting to discuss iGT073. KN asked that agenda items 3 and 4 be swapped, all parties agreed on this.

2. Agree ToR

Terms of reference were agreed.

3. Objectives of change

The objectives were defined as

- Produce a Workgroup Report for submission to the iGT UNC Modification Panel, containing the assessment and recommendations of the Workgroup.
- Through this ad-hoc meeting to discuss and agree changes made to the SoS Ancillary document and propose via alternatives to the discussion.

4. Overview of proposed change

PO explained that the main objective is to agree with Shippers as to what extent does the document need to change. Two options that should be considered:

- 1) Option 1 – Ancillary Document to only reference queries that will exist between iGTs and Shippers post 1st October;
- 2) Remove any reference to queries that will be handled by Xoserve following SSP implementation.

Most shippers agreed that it would be the best to explore option 1, but KD and then KS expressed reservations, most notably on the following;

In Flight queries

Agreement needed with regards to how in-flight queries should be treated / managed following the cross over from the existing regime to the new regime. After some debate it was agreed that this modification is not intending to resolve this matter. A suggestion was made that this may need a separate modification or could be an area that IGT072 could cover.

Reporting

Currently iGTs are responsible for providing query performance reports as part of the existing Standards of Service arrangements. The changes this modification seeks to make would result in only those queries handled directly with the iGT requiring performance reporting. Queries which are handled by the transporter agency, would not be included the iGT Query performance reporting. This caused some attendees concern as modification doesn't distinguish between operational and invoice query reporting at present. There was some debate regarding how Shippers currently receive CMS performance reports, to which PO clarified that this is via user pays reports, which a large proportion of the industry currently receive. These reports are likely to be enhanced to include CMS performance for iGT supply points. Xoserve stated that the industry have been engaged over recent months of changes to existing User Pays services, the detail of these changes will be brought to the attention of the industry shortly and will need to go through the appropriate, governed change procedure. These changes are not limited to CMS performance reports.

- Action - PO to clarify what reporting data currently looks like for Shippers under UNC regime.
- Action - PO to confirm when changes to Shipper CMS performance reports will be raised with User Pays customers.

Section 2- The group originally considered the removal of all references to those queries not specifically handled by iGTs. GH's point below however now means that this section can stay largely as is, with the key references to UNC query standards of service existing within this section. This suggestion was accepted by all.

GH asked whether it was worth listing the areas that could be queried, and still have the listing of where the other documents could be found. Section 3 – On the subject of the QTI file, Xoserve have no issue or involvement with this format therefore we have no view as to whether this is still required within the AD, if is needed for invoicing then it should be kept. The group stated that as this is an existing format, between iGTs and Shippers, this should remain within the document.

Section 7 of version 2.1 would be removed entirely - GH agreed that they should come out and causes no issue for him. KN or PO would need to draft the relevant reference to UNC and reference the guidance document that is used in UNC – as above this is likely to be in section 2.

Xoserve stated that all queries that are managed following 1st October will adhere to the standards of service specified in modification 565,

The workgroup agreed that this modification and the associated AD changes will take effect on 1st October in line with Nexus Go-Live.

Site visit time frames will be in UNC – not in this document- Confirmed and agreed.

Workgroup Summary

Despite some areas of concern (detailed earlier) consensus of the workgroup was that Option 1 is the most appropriate option to take forward for this modification. This is in line with the approach taken for IGT039, in that only differences in the treatment of iGT supply points are specified in iGT

UNC, anything not explicitly stated in this modification would be ensure treated of iGT supply points is in line with the existing UNC regime. . KN to raise option 1 and parties free to raise an alternate if they believe it is required.

The Group accepted that this modification is self-governance, also agreed that modification comments to be heard by March 11th.

5. Agreements for Legal Drafting

This is yet to be confirmed.

6. Next steps/Future meetings

It was concluded that 17th March 2015 would be considered a suitable date for this although KN to confirm as it would clash with an SSP meeting being held on the same day, a venue is yet to be confirmed, and this could be added to the iGT Shipper workgroup agenda in March.

7. AOB

There were no AOBs presented.

DRAFT