

iGT UNC / iGT INC Consultation Response

Date	7 April 2014
Reference	iGT059 DMR Consultation
Title	Supply Point Registration - Facilitation of Faster Switching
Respondee	Graham Wood, British Gas
Position on the Modification	Support Modification

Facilitation of the relevant objectives

How this proposal will, if implemented, better facilitate the "code relevant objectives", as defined in Standard Condition 9 of the Gas Transporters Licence. For those answered Yes to, please provide a detailed explanation below the table.

<i>Relevant Objective</i>	<i>Yes/No</i>
a. the efficient and economic operation of the pipe-line system to which this licence relates	
b. so far as is consistent with sub-paragraph (a), the coordinated, efficient and economic operation of the pipe-line system of one or more other relevant gas transporters	
c. so far as is consistent with sub-paragraphs (a) and (b), the efficient discharge of the licensee's obligations under this licence	
d. so far as is consistent with sub-paragraphs (a) to (c) the securing of effective competition between relevant shippers and between relevant suppliers	Yes
e. so far as is consistent with sub-paragraphs (a) to (d), the provision of reasonable economic incentives for relevant suppliers to secure that the domestic customer supply security standards are satisfied as respects the availability of gas to their domestic customers	
f. so far as is consistent with sub-paragraphs (a) to (e), the promotion of efficiency in the implementation and administration of the network code and/or the uniform network code referred to in paragraphs 2 and 5 respectively of this condition	
g. so far as is consistent with sub-paragraphs (a) to (f), the compliance with the Regulation* and any relevant legally binding decisions of the European Commission and/or the Agency for the Co-operation of Energy Regulators	

* Regulation 2009/715/EC of the European Parliament and of the Council of 13 July 2009

Relevant Objectives to be better facilitated:

Likely impact on environment?

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How this proposal will, if implemented, impact on greenhouse gas emissions?

Implementation issues including impact on your systems

In addition to the changes that will be required to iGT systems, Suppliers will be required to make some significant, consequential changes to their individual processes and systems to enable the delivery of faster switching arrangements.

Additional Information and Comments

The proposal positively addresses the Government's recent challenge to the energy industry to speed up the process for customer switching, whilst not compromising quality of service, consumer rights or adding to the cost of bills.

The solution proposed provides the most efficient and effective way of delivering these changes at the earliest opportunity, whilst enabling a significant reduction in the overall switching timeline when compared to the incumbent arrangements.

The modification proposal will reduce the timeframe for the change of supplier process, providing benefits for consumers as they will be able to change their supplier considerably faster than under the incumbent arrangements. A quicker process will increase consumer confidence and engagement in the change of supplier process and thus positively assist effective competition between suppliers.

We support the proposed implementation date of Q4 2014 and would appreciate clarity on the actual date of implementation as soon as possible.

Alignment of implementation date, with the similar changes being undertaken by Xoserve and within Electricity governance arrangements, would be beneficial and enable a smoother cross fuel implementation.

Completed forms should be returned to the iGT UNC Representative, Gemserv Ltd at iGT-UNC@gemserv.com or faxed to 020 7090 1001